

## Alcantara Maintenance & Care Instructions

### Ordinary maintenance

To preserve the beauty of Alcantara®, we recommend that you clean the material regularly, avoiding energetic scrubbing and the use of steaming equipment.

**Daily cleaning:** dust Alcantara® using a soft brush, a dry cloth (microfiber towel), or a vacuum cleaner.

**Weekly cleaning:** after dusting Alcantara®, clean it with a slightly damp, white cotton cloth; avoid using printed cloth or paper towels which could leave ink marks on the material.

**Annual cleaning:** dust it with a soft cloth or sponge dampened with clean water. Wring it out well and clean all Alcantara® material, taking care not to wet the upholstery too deeply; dampen the cloth in clean water, wipe again, and allow to dry well overnight. Rejuvenate the material by brushing it delicately with a soft-bristled brush.

### Stain removal

For stains, follow these instructions.

- Act immediately, within 30 minutes of the stain's formation.
- First, remove the substance which has been spilled with a spoon or plastic spatula, if it is dense (yoghurt, jam, etc.), or with a white paper towel or sponge if it is liquid.
- Never pour the cleaning product directly on the material; rather, use a white cloth or a well-wrung sponge (rinse in clean water each time after wiping and wring out well).
- Try to reduce the stain by working from the edge towards the centre; do not scrub hard, otherwise it could spread or penetrate more deeply.

Depending on the type of stain, you can use water, lemon juice, or pure ethyl alcohol (grain alcohol) as a stain removal agent. Please read the treatment instructions below.

### Water-soluble stains:

- **Fruit juice, jam, gelatine, syrup, ketchup:** lukewarm water; rinse by blotting with clean water.
- **Blood, egg, feces, urine:** cold water (avoid warm water, which could coagulate these substances); rinse by blotting with clean water.
- **Liquor, wine, beer, Coca-Cola, tea:** lukewarm water; treat any traces of colour with lemon juice, then rinse well.
- **Copying pencil, cocoa, chocolate, custard and chocolate sweets, ice cream, mustard:** lukewarm water; rinse by blotting with clean water.
- **Vinegar, hair gel, tomato sauce, coffee sweetened with sugar:** lemon juice, then lukewarm water; rinse by blotting with clean water.

### NON-water-soluble stains:

- **Lipstick, foundation, mascara, eye shadow, perfume, shoe polish, oil and grease, grass stains, markers (including permanent markers):** blot with ethyl alcohol, then water, and rinse. Grass and marker stains, especially on light-coloured material, must be treated as soon as possible to keep them from drying.
- **Chewing gum and wax:** put ice in a plastic bag and set it on the stain; when the substance hardens, chip it away, then treat with ethyl alcohol.

### Stubborn stains:

Try repeating the treatments described several times; even stains which are not water-soluble often require subsequent treatment with water.

### Old stains of unknown origin:

First treat with lukewarm water, then rinse by blotting with clean water.

If you see the stain begin to dissolve, repeat the treatment; let dry, and if necessary, treat with ethyl alcohol.